



## **ZOOM WEBINAR #3**

## **Pediatrics and Adult Outreach**

WEDNESDAY, NOV. 20, 2024 | 12:00-12:45 PM

Join us for the third webinar in our series, where we'll focus on the initial Pediatrics and Adults outreach - a key area in the Proactive Care Coordination Assistant (PCCA) program. This session will provide you with an understanding of how to effectively engage patients who have not been seen for extended periods of time.

Presented by an Improvement Facilitator and a PCCA, the webinar will focus on:

- 1.The importance of recalling adult and pediatric patients with long gaps in care
- 2. Established outreach process
- 3. Data on the effectiveness of this outreach
- 4. Common experiences and insights

"I got my call last week as a reminder I hadn't seen my PCN Physician in over 3 years. The call was sure appreciated - as a mom, I'm up to date with all the kiddos visits but had forgotten about myself. What an awesome program. Thank you!" - ESPCN Patient





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