



ZOOM WEBINAR #4

High-Risk Group Outreach: 75+ and Chronic Disease

WEDNESDAY, DEC. 18, 2024 | 12:00-12:45 PM

Welcome to the fourth webinar in our series, High-Risk Groups, where we focus on reaching out to patients who are at an increased risk of adverse health events due to their age or chronic disease, and long gaps in care.

Presented by an Improvement Facilitator and a PCCA, the webinar will focus on:

- 1. The importance of recalling this group of patients
- 2. Effective physician engagement
- 3. Identifying these patients in the EMR
- 4. Adjusting outreach criteria to meet clinic needs
- 5. Outreach process overview

SCAN TO REGISTER



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"As a nurse practitioner involved in the visits our PCCA books, I've seen firsthand the positive impact of outreach for patients with chronic diseases who had not been seen in over a year. During these visits, I discovered that many were overdue for labs and screenings. Two cases particularly stood out as significant near misses. The first was a 41 year old gentleman with previous history of high normal BP; at our outreach visit his BP was dangerously high at 177/120. Another fellow with a history of myocardial infarction and stent, had stopped taking ALL his prescription meds for at least a year, and had stopped going to see his cardiologist. Outreach is so valuable at potentially preventing adverse outcomes." -Ann Comeau, Nurse Practitioner